



## Summit Bridge Veterinary Hospital

### Boarding and Day Care Policies

#### Hours and Days of Operation

**Lobby Hours:** 6:00 AM – 8:00 PM

Please knock on the door or ring the bell for service if an employee is not present.

Boarding is available 365 days/year, including all holidays.

**Early Drop Off:** Any boarding or day care dog may be dropped off as early as 6:00 AM. Day care does not begin until 8:00 AM; therefore, dogs for day care will be placed in a kennel from 6:00 AM – 8:00 AM.

**Day Care Days:** Day Care is available Monday – Saturday only from 8:00 AM – 4:00 PM.

*Your pet must be dropped off before 8am for morning daycare and before 1pm or this may result in us having to turn your pet away. Please understand this is for your dog's safety.*

Day Care is not available at peak holiday times.

Day Care is not available at these holiday times due to boarding needs:

**Christmas Day, Easter Day, New Year's Day**

These days are subject to change based on capacity.

### Reservations

Reservations are required for all boarding and day care dogs.

Due to the demand for boarding and day care, it is highly suggested that you make reservations as early as possible. If not able to make reservations days in advance, please phone us prior to arrival to determine if we have an available spot.

**We reserve the right to refuse admittance to boarding or Day Care for any reason.**

#### All reservations require the following:

- Completed and signed Agreement Form and Policies Form
- Proof of current vaccinations (Rabies, DHPP, and Bordetella are required) Canine Influenza is strongly recommended.
- Reservations for day care are not considered valid and confirmed until the dog has successfully passed an evaluation.
- When checking in- a signed Check-In Form is needed.

Deposits may be required for stays lasting longer than 10 days. Prior to extending any stay, the current balance must be paid in full.

## Vaccinations and Health

- All dogs must be on a flea and tick preventative. If fleas or ticks are found on your dog, you will be called and asked to either pick up your dog or have your dog bathed and a flea and tick preventative started, at your expense.
- If the employees detect a potential illness, injury or other behavior that would reasonably suggest that medical treatment is needed, you authorize treatment of the dog at Summit Bridge Veterinary Hospital, LLC. You will assume all financial responsibility for veterinary medical care of the dog, if needed. You agree to assume all risk of the consequences associated with any decisions made by us, related to care of any kind.
- You agree to indemnify us any claim made against us as a result of your failure to provide written information on any pre-existing medical condition that your pet may have.
- You agree that if your dog is injured by another dog, you release us from all liability and financial responsibility for such injury.
- You understand that if your dog bites a human or other dog, depending upon the severity of the bite, a report must be completed and immediately submitted to the state and that this report will contain your personal information and that of your dog.
- You assume the risk of illness, disease, harm or otherwise to your dog by allowing the dog to participate in boarding and/or dog day care at Summit Bridge Veterinary Hospital, LLC.
- Dogs that are incontinent, have epilepsy, diabetes, neurological issues, lack of mobility, very old, very young, take multiple medications, or other issues would be better served by our hospital staff. Talk to the veterinarian and discuss whether your dog would be a good candidate to board in the hospital itself.

## Day Care and Day Stay Programs

**Day Care:** Day Care is an off-leash play group for dogs to interact with one another under the supervision of trained employees. Dogs play together and interact with each other and the employees as they learn and practice commands and play games. Dogs have access to plenty of water and toys. Misbehavior is redirected via commands, loud noises, spray bottles of water, water hoses, and time-outs.

All Day Care dogs must:

- Complete an evaluation to determine temperament, personality, play characteristics, and mannerisms.
- Be spayed or neutered

Day Care options are:

- ½ day (morning or afternoon session with or without early drop off or late pick up)
- Full Day (with or without early drop off or late pick up)

### Personal Belongings

- Summit Bridge Veterinary Hospital, LLC, provides bowls, bedding, toys, and food for all dogs boarding. We strongly recommend you leave your dog's belongings at home. In the case you do need to bring your own belongings, we will not be held responsible for lost, stolen, or damaged personal items.
- Dogs are fed Purina Veterinary Kennel diet consisting of digestible food supplemented with probiotics specially formulated for kennels as well as Purina treats.
- You are welcome to provide food and treats.

**By signing below, you hereby acknowledge that you have read and understand the information contained in this Boarding and Day Care Policy form. You understand that your dog's boarding and/or Day Care or Day Stay is subject to the terms and conditions of the Boarding and Day Care Agreement that you have previously signed.**

**Owner's Name (print):** \_\_\_\_\_

**Owner's Signature:** \_\_\_\_\_

**Pet's Name:** \_\_\_\_\_

**Pet's Name:** \_\_\_\_\_

**Pet's Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_