



Summit Bridge Veterinary Hospital
3930 Red Lion Road
Bear, DE 19701
302-834-PETS (302-834-7387)

**Summit Bridge Veterinary Hospital, LLC
Boarding and Dog Day Care Agreement**

This Summit Bridge Veterinary Hospital, LLC Boarding and Dog Day Care Agreement, referred to as the Agreement throughout this document, is entered on the signed date below between Summit Bridge Veterinary Hospital, LLC, and the dog owner. Read this agreement carefully and in its entirety. The words “you” and “your” in this document refer to the owner. The words “we”, “us”, “our”, and “our facility” or “this facility” in this document refer to Summit Bridge Veterinary Hospital, LLC, and our invitees, sponsors, members, managers, advertisers, owners, officers, employees, volunteers, invitees, agents, and any parties owning, controlling or having any interest in the property where the our facility is located, and all other representatives or agents of us (collectively, “Summit Bridge Veterinary Hospital, LLC”) By signing this document, you affirm that you are the lawful valid owner of the dog and are authorized to enter into this agreement.

Services: We provide dog boarding, dog day care, training, veterinary medical, and grooming services. You agree to engage us to provide services for your dog, as set forth on the information sheet provided by you, and on the terms and conditions set forth in this Agreement and in any supplemental forms associated with this Agreement. We reserve the right to immediately change your dog’s type of boarding or day care if we think it is necessary to protect the health and wellbeing of your dog and other dogs or humans. Examples include, but are not limited to, removal from day care due to aggressiveness and placed in a boarding kennel or removal from boarding due to illness and placed in a hospital kennel. You agree to pay all costs and charges for all services provided prior to leaving the kennel or day care. If providing a credit card on file, you give us permission to charge the card for any unpaid fees, services, or products.

Dog Requirements: All dogs must meet the following requirements:

1. Be 16 weeks of age or older and housebroken. If under 16 weeks, boarding will be in the hospital.
2. Be current and provide proof on all vaccinations (rabies, DHPP, CIV, Bordetella) and flea/tick preventative. Recommended is Leptospirosis and Lyme.
3. Be in good health for the last 30 days prior to check in. The dog must not have been exposed to rabies or distemper within the past 30 days as well. The dog must be free of fleas, ticks, worms, or other parasites. Any pre-existing medical conditions or personality or behavior concerns must be disclosed.
4. Day Care dogs must be spayed or neutered, unless approved by our veterinarian
5. Has never bitten or displayed any other aggressive behavior toward another dog or human
6. Has a completed Dog Profile Form (see attached)

7. Is not a show dog nor does the dog participate in dog shows nor generates any revenue for you, nor do you intend, plan, or anticipate that the dog will generate income in the future. If the dog is a show dog, boarding is possible in the hospital.
8. Enter and leave the facility on a leash
9. Negative stool sample within the last 12 months.

Acceptance of Risk: Dog day care at Summit Bridge Veterinary Hospital, LLC, is a cage-free environment. Multiple dogs interact and play together using their mouths, paws, and bodies. This may result in scratches, nips, and sore muscles, therefore, you acknowledge and agree that your dog may encounter and be permitted to interact and play with other dogs and our employees and that we will inform you of any injuries, if detected. You acknowledge that animals are unpredictable and that there is a possibility of injury or death to your dog or to another dog or person from either dog day care or boarding. Therefore you waive and release us from any and all claims, actions, damages or liability for injury, sickness or illness suffered by your dog while in our care or otherwise relating to the care, control, health and/or safety of your dog arising from stay at our facility, except to the extent such illness or injury is the result of our gross negligence or intentional misconduct, and you agree not to initiate any legal proceedings against us with respect to such claims. "Sickness and illness" shall be defined to include any illness, including, without limitation, Bordetella (kennel cough) or any other form of contagious illness.

Indemnification: As a consideration of the services provided by us, you will indemnify, defend, and hold us harmless from and against any and all losses, liabilities, damages, fines, penalties, and expenses (including attorney fees and veterinary costs) arising from or resulting from any breach of the conditions in this Agreement (including abandonment of the dog at our facility), or related to any and all acts of behavior of your dog, which may include, without limitation, injury or death to your dog or another dog at our facility or injury or death to an employee or owner or other member of the public. In no event will we or any of our parties be held liable for special, consequential, exemplary, or punitive damage, even if advised of their possible existence.

Evaluation: We will evaluate your dog prior to engaging our services by placing the dog on a leash and taking the dog into the facility (if meeting conditions in Dog Requirements section). You may or may not be invited to participate in this evaluation. Proof of current vaccinations, including rabies, Bordetella, DHPP and CIV (canine influenza series) are required at this time. We reserve the right to deny admittance to any pet for any reason at any time.

Pet Health and Veterinary Care:

- ✓ Boarding and day care dogs must be free of any contagious illnesses of any kind for 30 days prior to check in.
- ✓ You assume the risk of illness, disease, harm or otherwise to your dog by allowing the dog to participate in boarding and/or dog day care at Summit Bridge Veterinary Hospital, LLC.
- ✓ Boarding and dog day care employees are not veterinarians and have limited backgrounds in animal medicine. Therefore, you agree to assume all risk associated with administration of medication by us. If boarding and day care employees are unable to administer medication, the hospital's veterinarian or veterinary nurse will administer the medication.
- ✓ Vaccines do not protect against all contagious illnesses that may affect your dog. We make every effort to screen applicants and provide boarding and day care to dogs that have had no

contagious illnesses within the past 30 days prior to entry. We will not be held responsible for any contagious illness that the dog may have acquired while at day care or boarding.

- ✓ If the employees detect a potential illness, injury or other behavior that would reasonably suggest that medical treatment is needed, you authorize treatment of the dog at Summit Bridge Veterinary Hospital, LLC. You will assume all financial responsibility for veterinary medical care of the dog, if needed. You agree to assume all risk of the consequences associated with any decisions made by us, related to care of any kind.
- ✓ You agree to indemnify us any claim made against us as a result of your failure to provide written information on any pre-existing medical condition that your pet may have.
- ✓ You agree that if your dog is injured by another dog, you release us from all liability and financial responsibility for such injury.
- ✓ You understand that if your dog bites a human or other dog, depending upon the severity of the bite, a report must be completed and immediately submitted to the state and that this report will contain your personal information and that of your dog.

Aggressive Dogs: Aggressive dogs are not permitted to participate in the dog day care. Dogs that act aggressively or exhibit an unacceptable behavior (such as chasing smaller dogs as prey, growling, snapping, putting teeth on another dog, mounting another dog, or any other aggressive behavior), will be separated from the other dogs and placed in a kennel.

Control of Pet Behavior: While in the dog day care we may use spray bottles of water, a water hose, loud noises, citronella spray, a Gentle Leader, clickers, leash, or, in the extreme case, a muzzle, to control dogs for the protection of other pets and humans.

Pet Abandonment: Dogs will be considered abandoned if you or an emergency contact does not pick up the dog within 7 calendar days past the scheduled departure date. We will call all your listed numbers, as well as those of the emergency contacts in this 7 day period. We will deliver written notice via first class mail to your address indicating that your dog has been unclaimed for 7 days beyond the scheduled discharge and is considered abandoned. If a dog is abandoned, the dog will be relinquished to Cheyla's Rescue Foundation where the dog will be re-homed. You may be unable to retrieve the dog and will have no recourse against us. You will still be held responsible for all unpaid charges incurred for your dog.

Photos and Videos: We will take photos and videos of the pets in boarding and dog day care. Images and videos are our property and may be texted to you as a means of providing information on daily wellbeing. Images of your dog and your dog's name may be used in any media, marketing, advertising, illustration, trade, or promotional materials. Video and photos from our cameras are considered our property and may only be used by us. You, the public, and others not employed by us may not disseminate any video or photos taken by our cameras.

Personal Property: The dog's leash and/or collar may be removed for boarding, dog day care, or grooming. Every effort will be made to responsibly care for any leash, collar, bedding, toys or personal property belonging to either the dog or you. We will not be held responsible for lost, stolen, or damaged personal property. You are strongly discouraged from leaving belongings as we have everything your dog will need.

Reservations: Confirmed reservations are required for boarding and dog day care. Peak holiday and other periods may be busy times therefore making reservations as early as possible is recommended. If cancelling a reservation, you must do so within 3 calendar days of the check-in date.

Grooming: Grooming appointments can be scheduled for any dog that is boarding or at dog day care. We strongly suggest that you consult with the groomer, in person, prior to any services being completed, and provide detailed information on the products, cut, and trim being completed. The owner releases us from any liability due to injury or differences in the cut or shampoo of the dog.

Dog Day Care Check-in and Check-out Times:

Dog Day Care Hours are 8:00 AM – 4:00 PM.

Dog Day Care check-in begins as early as 6:00 AM. Day Care does not begin until 8:00 AM. From 6:00 AM – 8:00 AM, pets will be placed in kennels.

Dog Day Care Check-out is by 6:00 PM. After 4:00 PM, dogs will be placed in kennels and considered part of the boarding dogs.

Boarding Check-in and Check-out Times

Boarding is a day and night time stay. Normal check-in time for boarding is between 4:00pm and 7:00pm. You may check in as early as 6:00 AM, but fees will apply. Check-out time for boarding is by 10:00 AM.

Please make every effort to contact the boarding or day care staff if you are running late.

Early Departure: Once a pet’s stay has begun, you are responsible for all payments regardless of picking up prior to the scheduled departure.

Forces of Nature: Neither you nor Summit Bridge Veterinary Hospital, LLC, are responsible for failure or delay in performing duties under this Agreement if such failure or delay is due to a tornado, thunderstorm, fire, flood, hurricane, or other act of nature.

Supplemental Forms: Other documents attached to this Agreement include a Dog Profile Form, Medication Form, Boarding Check-in Form, Grooming Form, and Credit Card Form.

Affirmation: Each time you bring your dog to our facility, you re-affirm this Agreement and will provide and affirm all your dog’s updated information.

I have read and fully understand the terms and conditions in this Agreement. I understand and agree that I will give up substantial rights by signing this Agreement. I have signed this Agreement freely and voluntarily without any inducement, assurance or guarantee and intend to be a complete and unconditional release of all liability to Summit Bridge Veterinary Hospital, LLC. I further agree that if any portion of this Agreement is held to be invalid or unenforceable, the remainder of the agreement shall remain in full force and effect.

Signature of Owner: _____

Date: _____